

Dhyey Jani



Email: dhyey.jani@yahoo.com

Portfolio: www.dhyeyjani.com

LinkedIn: [linkedin.com/in/dhyeyjani](https://www.linkedin.com/in/dhyeyjani)

Animator turned Analyst

Experienced animator with a foundation in visual storytelling, now applying those skills to data analysis. Skilled at simplifying complex data and communicating insights to drive informed decisions. Committed to leveraging analytical expertise and a detail-oriented approach to support business objectives through data-driven solutions.

CERTIFICATES & LEARNINGS

- [Microsoft Certified: Azure Fundamentals](#)
- [Databricks Fundamentals](#)
- [IBM Cloud Essentials](#)
- [Introduction to Analytics Engineering](#)
- [A3 Problem Solving for Continuous Improvement](#)
- [Managing Project Stakeholders](#)

TECHNICAL SKILLS

- **Visualization Tools:** Power BI, Tableau
- **Cloud Platforms:** Microsoft Azure, AWS, Databricks
- **Databases:** MySQL, Snowflake
- **Programming Languages:** Python (Pandas, NumPy, Matplotlib, Seaborn), SQL
- **Data Integration/ETL Tools:** Power Query, ETL Processes, Data Warehousing Concepts
- **IDEs & Development Tools:** VS Code, Jupyter Notebook
- **Version Control & CI/CD:** Git, GitHub
- **Productivity Tools:** Microsoft Excel (VLOOKUP, XLOOKUP, Pivot Tables), Google Sheets
- **Other Skills:** DAX (Data Analysis Expressions), Dashboard Development, Data Cleaning & Preparation

SOFT SKILLS

- Critical Thinking
- Problem Solving
- Attention to Detail
- Communication (Data storytelling)
- Collaboration & Teamwork
- Time Management
- Adaptability
- Curiosity & Willingness to Learn

EDUCATION

- **Big Data Analytics** - Graduate Certificate - Georgian College
- **AWS Certified Cloud Practitioner** - Certificate Course - Better People (Canada)
- **AWS Bootcamp** - Certificate Course - ThinkCloudly (Canada)
- **Visualization and Insights using Power BI** - Certificate - Datacense (Canada)
- **3D Animation** - Advanced Diploma - Humber College
- **Bachelor of Science in Multimedia and Animation** - Bachelor's Degree - Mahatma Gandhi University (India)

KEY ACADEMIC PROJECTS

Major Research Project: Early Years & Child Care Analytics

- **Role:** Technical Lead & Data Analyst
- **Scope:** Led a 4-person team to design a comprehensive analytics dashboard simulating a solution for the Ontario Ministry of Education.
- **Technical Execution:** Engineered a data pipeline using Python (Pandas) to clean and standardize complex datasets regarding childcare facility distribution.
- **Visualization:** Developed interactive dashboards to visualize Key Performance Indicators (KPIs), enabling simulated stakeholders to identify service gaps across the province.
- **Outcome:** Delivered a fully functional prototype demonstrating improved data accessibility for non-technical decision-makers.

Social Media Analytics Lab: YouTube Engagement Analysis

- **Role:** Data Analyst
- **Focus:** ETL Processes & Statistical Analysis
- **Action:** Developed a Python-based ETL process to scrape and structure unstructured data from YouTube datasets.
- **Analysis:** Utilized Pandas and NumPy for granular data cleaning and Matplotlib/Seaborn to identify viewer engagement trends and outliers.
- **Result:** Transformed raw logs into actionable insights, identifying key factors driving content performance.

EXPERIENCE

Team Lead / SC Operations / GXO Logistics Inc (2022-Present)

- Managed the entire reverse logistics process, ensuring seamless returns operations.
- Communicated with clients and their customers to address business needs and resolve return-related queries.
- Processed and tracked returned merchandise, coordinating with warehouse teams to streamline operations.
- Ensured compliance with company policies and quality standards while handling returns.

Manager / McDonald's Canada (2017-2021)

- Supervised daily operations, ensuring high levels of customer satisfaction and operational efficiency.
- Led, trained, and motivated a team of staff members, managing scheduling and performance.
- Managed inventory, ordering supplies, and minimizing waste to optimize cost-efficiency.
- Addressed customer complaints and resolved issues, maintaining a positive customer experience.

Lead 2D Animator / Yellow Rose Studios (2015-2016)

- Worked closely with team members to deliver project requirements, develop solutions and meet deadlines.
- Demonstrated self-reliance by meeting and exceeding workflow needs.
- Created engaging animations and designs, ensuring smooth execution of projects.
- Assisted illustration teams analyzing and enhancing work when needed.

2D Animator / Green Gold Studios (2014-2015)

- Created characters with full range of emotions and movements.
- Created and maintained studio's library for 2D SFX and VFX presets using software like Photoshop, Flash, Premiere pro and Aftereffects.
- Applied knowledge of variables such as anticipation and impact for model development.
- Developed animations and artworks to promote the project.